

Tsokkos Weddings

all you need is love...

web: MyCyprusWed.com | email: weddings@tsokkos.com

Terms and Conditions

1. **Weather Policy:** as a courtesy to all couples, should the weather be unsuitable for any Tsokkos wedding venue we will move the venue to an indoor venue.
2. **Disclaimer Policy:** Tsokkos Hotels will not be held responsible and liable for any items of clothing, floral bouquets or displays, table decorations, wedding cake services or stands or any other item[s] brought into the hotel or the wedding venue from an external supplier or person. Should any item[s] be left behind after you have vacated the area it is the responsibility of yourself or party member to remove any item[s] which you arranged or provided, Tsokkos Hotels will not be responsible for any items lost or damaged.
3. **Hairdresser:** under health and safety regulations Tsokkos Hotels does not allow hair stylists in any hotel rooms. Should you require a relative/friend to complete any hairstyles then a disclaimer form should be completed prior to any person completing hair styles within any hotel room. If an outside hair stylist is found to be in any room they will be asked to leave immediately.
4. **Outside wedding cake suppliers:** Tsokkos hotels will not be responsible for the delivery/accepting of any items related to the display of a wedding cake neither for the safe return. Tsokkos Hotels will not be held responsible should any guests become 'ill' due to outside caterers' on supplying wedding cakes/cup cakes/biscuits etc. All relevant documents by said company to be supplied to Tsokkos weddings prior to any deliveries in the said hotel
5. **Decorations:** Tsokkos wedding team employs our own decoration team which should be used where possible. An outside supplier must supply all relevant documentation to Tsokkos weddings to be allowed on the premises.
6. **Personal Affects:** Tsokkos Hotels will not be responsible for any personal affects left at the ceremony venue or the reception party venue. Please ensure a responsible person is delegated to ensure the venue is checked prior to leaving. Tsokkos Hotels [or the said hotel] will not be liable for any items left before and after a wedding ceremony/reception meal/party.
7. **Photography:** should you choose an outside supplier for photographs [not tour companies] then Tsokkos Hotels will not be held responsible for any issues. The wedding team will not be able to assist the photographer on locations etc. The photographer must comply with all hotel policies and seating times for wedding reception meal/parties. All relevant company documentation must be supplied to Tsokkos weddings prior to any arrival at any Tsokkos wedding venue.
8. **DJ:** Tsokkos wedding DJ to be used in all wedding venues due to health and safety regulations and EU regulations on equipment.
9. **Insects:** Tsokkos Hotels cannot be held responsible for any 'insects/cats/dogs' being around the hotel grounds/wedding ceremony venues/meal/party venues. Should you have serious complaints relating to said animals being present near any wedding reception venue please inform one of the team immediately or the hotel duty manager.
10. **Payments for wedding:** Wedding Services should be settled and paid within 36 hours after the wedding day. Tsokkos Hotels will take more strict actions should payment not be received.
11. **Behavior within hotel:** we understand this is your special day but please note there are other hotel guests to consider so we ask no abusive behavior, jumping in pools when alcohol has being consumed.
12. **Deposit** – A deposit of 200.00 Euros is payable to secure you date at the hotel. Should you cancel the wedding the deposit is nonrefundable. The deposit will be deducted from the final wedding account which is payable the day after the wedding but within 36 hours. Any bank transfer payments/card payments made prior to arrival, Tsokkos Hotels will forward an email with the relevant receipt attached confirming any payments received.

All Inclusive holidays/weddings

At Tsokkos hotels we believe a wedding is a private celebration with family, friends and guests. The company will not allow the use of holiday all-inclusive for weddings after 14.00 hours in any of the venues. Below is the guidelines confirmed by the directors.

The Directors of Tsokkos Hotels believe a wedding day is a private day to be shared with family and friends.

Should you wish to use your holiday all-inclusive the following points must be noted;

All wedding guests to stay in the same hotel as the wedding

The wedding ceremony to be held between the hours of 12.00-14.00hrs

Wedding ceremony venue only fee payable

All wedding guests to leave the restaurant area by closing time no staying longer

3 tables only will be placed together

No private bar facilities; guests not allowed obtaining drinks in large quantities

No disruption to other hotel guest's as they on holiday as well

No assistance should the Thomas Cook wedding planner have left unless an emergency situation

Tsokkos Wedding planner no assistance on the all-inclusive basis but will be present for the wedding ceremony

No special services - room upgrades/late checkout etc.

No special food/table linens/decorations etc.

No personal staff

No party environment

8 new wrist bands only for wedding party

No selecting of where to be seated in the restaurant due to other hotel guests

No compensation payable on any all-inclusive wedding party for any reason. A disclaimer form to be signed prior to guest's arrival in Cyprus. If no disclaimer signed in the UK then disclaimer will be offered to be signed in Cyprus.

The Directors of Tsokkos hotel appreciate you are here to celebrate your special day but we ask you take into consideration there are other guests within the hotel.

VENUE FEES ARE PAID IN RESORT DIRECTLY TO THE HOTEL. THIS WILL BE ADDED ON TO YOUR WEDDING ACCOUNT.